

STATE OF CALIFORNIA—HEALTH AND HUMAN SERVICES AGENCY

GRAY DAVIS, Governor

DEPARTMENT OF HEALTH SERVICES

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May 9, 2000

MMCD ALL PLAN LETTER 00005

TO: [X] County Organized Health System Plans
 [X] Geographic Managed Care Plans
 [X] Two-Plan Model Plans

SUBJECT: Invitation to All Plan Meeting on Year 2000 Proposed Contract
Amendments

You are cordially invited and encouraged to participate in a meeting to preview the Department of Health Services, Medi-Cal Managed Care Division, Year 2000 proposed contract amendments for all managed care plan models. This meeting will also be the forum to allow health plan officials to suggest contract amendments to the Department for consideration.

The meeting is scheduled as follows:

Date: May 23, 2000
Time: 10 a.m. to 3 p.m. (break for lunch)
Location: Kaiser Permanente
Point West
1650 Response Road
Conference Room #1
Sacramento, CA 95815

Please note: There is limited seating to a maximum of 50 people, therefore, an RSVP is required. Please notify Ms. RaNae Dunne at (916) 654-1155, no later than May 17, 2000, as to whether your Plan will be sending a representative and the name(s) of the participant. Your cooperation is greatly appreciated.



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Several contract amendments are required to comply with new state or federal laws, some will be controversial; and other proposed changes reduce the plan's administrative requirements. Some contract amendments are unique to the managed care plan model which will be previewed during the monthly all commercial plan conference call, and arrangements will be made with the Local Health Plans of California and the California Association of Health Insuring Organizations for these discussions. The actual contract language is still under Department review; however, I wish to begin our dialogue before official contract amendment packages are issued to the Plans.

Enclosed, for your convenience, is a detailed list of the Year 2000 proposed contract amendments. Article numbers, subject and plan type divides the list.

If you have any questions regarding this letter, please contact your contract manager.



Susanne M. Hughes
Acting Chief
Medi-Cal Managed Care Division

Enclosure

**Medi-Cal Managed Care Division
YEAR 2000 PROPOSED CONTRACT AMENDMENTS**

Note: Unless otherwise specified, proposed amendments are based on the Two Plan Model contract boilerplate.

ARTICLE	SUBJECT	PLAN TYPE	COMMENTS
Article II	Definitions	All	Add Definitions - Various
Article II Section CC Subsection 2 and Article VI Section 6.7.2.2	Definitions and Waiver Programs	2P	Allow Dual Participation in MSSP and Managed Care
Article III Section 3.18.5	Notice to Members of Transfer of Care	All	Add Authority for Immediate Notification of a Beneficiary by a Plan When the Beneficiary's PCP Becomes Suddenly Unavailable
Article III Section 3.19	Sanctions	2P, PCCM, PHP	Allow 1% Withhold Sanction on Cap as Compliance Enforcement Measure
Article III Section 3.36	Minority/Women/Business Enterprises	2P	Delete Reference to Minority and Women Business Enterprises (GEO W-172-98) (GMC complete)
Article III Section 3.45	Records Recovery for Tobacco-Related Illnesses	All	Delete Obsolete Language Related to Records Recovery for Litigation (COHS except SBHI complete)
Article III Section 3.47	Child Support Compliance Act	All	Add Child Support Compliance Act Acknowledgement -- 1998 AB 1396
Article V Section 5.12	Data Reporting Performance Incentives	2P	Amend Performance Incentives Language
Article VI Section 6.4.4	Timely, Complete and Accurate Data Submission	All	Add Requirement for Mechanism to Validate Data
Article VI Section 6.5 through 6.10	Quality Improvement System through Cultural and Linguistic Services Requirement	All	Amend Cultural and Linguistic Language - Technical Clean-Up
Article VI Section 6.5.5.2	Review Procedures	All	Add Permissive Language Related to DHS Review of Certain Plan Procedures and Policies
Article VI Section 6.5.3	Systematic Process of Quality Improvement	All	Conform Quality Improvement Systems in Managed Care (QISMC) to Federal Recommendations (COHS except SBHI complete)
Article VI Section 6.5.6.7	Member Satisfaction Surveys	All	Delete Requirement for Plan Member Satisfaction Surveys

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YEAR 2000 PROPOSED CONTRACT AMENDMENTS**

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Article VI Section 6.6	Provider Network and Geographic Access	All	Add Reference to Non-Physician Medical Practitioners to Conform to Title 22
Article VI Section 6.7.2.1	Major Organ Transplants	All	Amend Language to Exclude any New Transplant Approved as a Medi-Cal Benefit Except Kidney Transplants
Article VI Section 6.7.3 and Attachments II and III	Excluded Services: Circumstances Under Which	All	Update and Conform Excluded Drugs Under Covered Services (COHS completed)
Article VI Section 6.7.3.4	Alcohol and Drug Treatment	All	Conform Language Related to Alcohol and Drug Treatment Services to Title 22
Article VI Section 6.7.7.8	Health Education Workplan	All	Delete Requirement for Plan Member Satisfaction Surveys
Article VI Section 6.10.6	Cultural and Linguistics Services Plan	All	Delete Requirement for Prior DHS Approval of Cultural and Linguistic Services Work Plan to DHS
Article III Section 3.14*	Term	2P (LI)	Add Contract Extension Language to Conform LI Boilerplate With CP Boilerplate
Articles 7.1.1 and 7.2.3**	Continuity of Care and Specialists	COHS	Add References to Statutory Requirements Related to Continuity of Care and Case Management (1998 AB 1181, standing referral to a specialist; and SB 1129, continuation of care with terminated provider)
Article 8.12.3**	Member Services Guide	COHS	Add 1998 Knox-Keene Disclosure Requirements (AB 1225, organ donation; 1998 SB 750, financial incentives; 1998 AB 974, drug formulary)
Article 2***	Definitions	HPSM	Limited Scope Aid Code
Articles 7.34, 7.35, and 7.36***	Specified Services	HPSM	Add Adult Day Health; CHDP; and Long Term Care to Covered Services

- * Local Initiative contracts
- ** COHS contracts
- *** Health Plan of San Mateo contract